

ORGANIZATION DEVELOPMENT AND CHANGE: ANALYTICS GRADUATE CREDIT CERTIFICATE PROGRAM

Learning Outcomes

1. **OBTAIN KNOWLEDGE BASE:** Graduates will be able to identify and explain the analytical tools most important to enhancing organization development and change initiatives.
2. **LEAD GROUPS:** Graduates will be able to assess and apply the skills required to effectively lead group change initiatives related to analytics.
3. **USE RESOURCES:** Graduates will be able to leverage the appropriate analytic resources to design and implement effective organizational programs.
4. **OBSERVE AND FACILITATE CHANGE:** Graduates will be able to analyze key factors influencing group dynamics and use the analyses to create effective change strategies.