

ORGANIZATION DEVELOPMENT AND CHANGE: CONSULTING SKILLS GRADUATE CREDIT CERTIFICATE PROGRAM

Learning Outcomes

1. **OBTAIN KNOWLEDGE BASE:** Graduates will be able to identify and evaluate the consulting skills required to help organizations improve services and achieve sustainable results.
2. **LEAD GROUPS:** Graduates will be able to analyze and differentiate the skills required to lead small- and large-scale change initiatives related to consulting.
3. **USE RESOURCES:** Graduates will be able to illustrate the skills necessary for helping organizations improve services and achieve sustainable results.
4. **OBSERVE AND FACILITATE CHANGE:** Graduates will be able to apply consulting skills to facilitate and manage organizational change efforts.