

ORGANIZATION DEVELOPMENT AND CHANGE: OPERATIONAL EXCELLENCE GRADUATE CREDIT CERTIFICATE PROGRAM

Person-in-Charge	Heather Zimmerman
Program Code	ODCOE
Campus(es)	University Park World Campus

This certificate program teaches students how to change corporate culture from a continuous process improvement perspective. Recognizing that organizations either get better or worse, the focus of this certificate is on the tools and methodologies for making positive organizational impact. Emphasis is placed on the application of essential continuous improvement methodologies including lean and six sigma concepts to improve processes in any industry. A focus is also placed on the concepts and skills needed to complete project initiatives on time and within budget.

Effective Semester: Summer 2025

Expiration Semester: Summer 2030